

## **Nondiscrimination and Accessibility Statement: Discrimination is Against the Law**

### **Limited English Proficiency Translation**

Jasper Health Services, which includes Jasper Memorial Hospital, The Retreat Nursing Home, and the Primary Care Center of Monticello complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Jasper Health Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Jasper Health Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please call 706-468-6411.

If you believe that Jasper Health Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jasper Health Services, Risk and Compliance Officer

898 College Street

Monticello, GA 31061

Telephone: 706-468-4516 Facsimile: 706-468-9880

You can file a grievance in person or by mail or fax. If you need help filing a grievance, Jasper Health Services' Risk and Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal> , or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>